

## ONLINE PRIVACY POLICY AGREEMENT

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Stryder Motorfreight Canada Ltd. and the Stryder Group of Companies, namely Stryder Motorfreight USA Inc., Stryder Distribution Ltd., Stryder Logistics Inc. 360 Enterprises Inc., I QUBE Storage Solutions Inc. and Saamco Canada Industries Inc. (collectively, “Stryder”) are committed to keeping any and all personal information collected from those individuals that visit our website and make use of our online facilities and services accurate, confidential, secure and private. Our privacy policy has been designed and created to ensure that those affiliated with Stryder are aware of our commitment and determination to not only meet but to exceed most existing privacy standards.

This Online Privacy Policy Agreement applies to Stryder as a collective and shall govern any and all data collection and usage by these entities. Through the use of Stryder’s websites, you agree to the terms and conditions contained in this Online Privacy Policy Agreement regarding the collection, use and disclosure of your personal information.

### **1. Collection of Information**

This website collects various types of information from its users and stores it in log files, such as (collectively the “Information”):

- a) *Information Supplied by You.* This includes your name, email address, phone number, work history documents (e.g. resume, driver abstract, etc.), and vehicle information. We never collect or ask for personal financial information, which includes, but is not limited to: credit card numbers or billing information, with the exception of prompted confidential and secure business transactions, as well as information exchanges with new or existing clients;
- b) *Automated Information.* This includes information automatically collected when visiting our website, such as type of browser, IP address, type of operating system, third party tracking technologies and server logs; and
- c) *Cookies.* This includes information collected by us through the use of “cookies” on your device such as how our website is frequented and used.

### **2. Use of Information Collected**

Stryder’s primary purpose for collecting the Information is to provide you with answers to your inquiries and to provide you with the goods and services you need and request. Stryder may also use the Information to contact you with regards to completing surveys and/or research questionnaires in order to improve our service to customers and to obtain your opinion of current or potential future services that may be offered by Stryder.

The Information may also be used to assist in the design and the operation of our website and to contact you for non-marketing purposes such as bug alerts, security breaches, account issues, and/or changes in Stryder’s products and services.

The personal information that Stryder collects from you is stored in one or more databases hosted by third parties located in Canada and/or the United States. These third parties do not use or have access to your personal information for any purpose other than cloud storage and retrieval.

### 3. **Disclosure of Information**

Stryder does not now, nor will it in the future, sell, rent or lease any of its customer lists and/or names to any third parties.

Stryder will however disclose the Information as may be required to its employees and third party service providers in order to fulfill your requested order. Stryder may also be required to disclose the Information to its web host, or IT team for the purposes of maintaining and managing its online presence and ensuring security protocols for the collected data are in place.

Stryder may also disclose your personal Information, without any prior notice to you, if required to do so in accordance with applicable laws and/or in a good faith belief that such action is deemed necessary or required in an effort to:

- a) Remain in conformance with any decrees, laws and/or statutes or in an effort to comply with any process which may be served upon Stryder and/or its website;
- b) Maintain, safeguard and/or preserve all the rights and/or property of Stryder; and
- c) Perform under demanding conditions in an effort to safeguard the personal safety of users of its websites and/or the general public.

### 4. **Unsubscribe or Opt-Out**

You have the option to discontinue receiving communication from us. We do not use email or telephone marketing services or subscriber mailing lists. You may also withdraw your consent at any time to our collection, use and disclosure of your Information subject to legal or contractual obligations and on reasonable notice. If you decide to withdraw your consent to our collection, use and disclosure of your Information, we may not be able to provide you with all of the services you may request or require from Stryder.

### 5. **Links to Other Web Sites**

Our website does contain links to affiliate and other websites. Stryder does not claim nor accept responsibility for any privacy policies, practices and/or procedures of other such websites. Therefore, we encourage all website users to be aware that when they leave our website, to read the privacy statements of each and every website that collects personally identifiable information about them. This Online Privacy Policy Agreement applies only and solely to the information collected by Stryder.

**6. Security**

Stryder shall endeavor and shall take every precaution to maintain adequate physical, procedural, administrative and technical security with respect to its offices and information storage facilities so as to prevent any loss, misuse, unauthorized access, disclosure or modification of the Information under our control. We update and test our security technology on an ongoing basis. We restrict access to your personal data to those employees who need to know that information to provide benefits or services to you. In addition, we train our employees about the importance of confidentiality and maintaining the privacy and security of your information.

**7. Changes to Privacy Policy Agreement**

Stryder reserves the right to update and/or change the terms of our privacy policy, and as such we will post those changes to our website, so that our website users are always aware of the type of information we collect, how it will be used, and under what circumstances, if any, we may disclose such information. If at any point in time Stryder wishes to use any Information for a different purpose from that which was stated when the Information was initially collected, the user or users shall be promptly notified by email. Users at that time shall have the option as to whether or not to permit the use of their information for this separate purpose.

**8. Acceptance of Terms**

Through the use of this website, you are hereby accepting the terms and conditions stipulated in this Online Privacy Policy Agreement. If you are not in agreement with our terms and conditions, then you should refrain from further use of our website. In addition, your continued use of our website following the posting of any updates or changes to our terms and conditions shall mean that you are in agreement and acceptance of such changes.

**9. How to Contact Us**

If you have any questions or concerns regarding the Information or this Online Privacy Policy Agreement, please contact us through one of the methods listed below:

**Email: [privacypolicy@go-stryder.com](mailto:privacypolicy@go-stryder.com)**

**Telephone Number: 604-270-9118**

**Mailing Address: 7271 Nelson Rd, Richmond BC Canada V6W 1G3 Attn: Privacy Office**